

PART 13 - Public Telephone Services
SECTION 2 - Independent Payphone
Provider Services

Original Sheet No. 4

1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-
OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

1. Independent Payphone Provider (IPP) Service (cont'd)

- g. The IPP set installation must be in accordance with any rules and/or standards promulgated by the American National Standards Institute, Inc. and the Indiana Construction Rules (Building Code) which are concerned with handicapped persons.
- h. The IPP set installation must also be in accordance with the generally accepted telecommunications industry standards, applicable local codes, the National Electric Code and the National Electrical Safety Code.
- i. Extension telephones are permitted provided they are within view of the user of the IPP set.
- j. The rate for local IPP calls must not exceed the rate for local messages for Semi-Public Telephone Service as specified in Section 1 of this Part.
- k. The rate for directory assistance calls must not exceed the rate for Local Directory Assistance Service, and Long Distance Directory Assistance Service, specified in Part 11 of this Tariff.
- l. An IPP subscriber is entitled to one listing in the alphabetical and classified sections of the directory. When requested by the customer, additional listings may be provided subject to applicable rates.

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

1. Independent Payphone Provider (IPP) Service (cont'd)

- m. The IPP shall be required to provide to the Telephone Company such information as is required by the Telephone Company, e.g., the service agreement and any other normal information the Telephone Company may require for customer account identification.
- n. The customer may not attach more than one coin station to any line that is subscribed to this Service. The customer may not attach an IPP set to any line that is served by a key, PBX, or any other switching system. The customer may not attach an IPP set to any line subscribed to a service other than IPP Service.
- o. In addition to the rates specified, interstate and intrastate End User Common Line (EUCL) charges as filed in Section 4 of Ameritech Operating Companies Tariff F.C.C. No. 2 and Part 21 of this Tariff respectively, shall apply.

2. Service Charges - IPP

- a. Service Charges are in addition to all other rates and charges for service and equipment. They apply in addition to and not in lieu of any applicable Initial, Non-recurring, Installation and Other Charges specified by this tariff or Construction Charges made because of unusual cost or conditions in establishing, moving, or changing service.

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

2. Service Charges - IPP (cont'd)

b. Service Charges apply for the following operations required to establish, add to, move or change telephone equipment and service:

- Service Request Charges: Receiving, recording and processing of a customer's request.
- Central Office Line Connection Charges - Performing the work operations associated with the line extending from the serving central office to the customer's premises including, but not limited to, central office connections, cable cross connections, and connecting the drop wire and protector.
- Records Work Only Charges -- the receiving, recording, processing, and taking action in connection with customer requested changes or additions to records only including, but not limited to, directory listings and Joint User Service.

c. Service Charges will not apply to the following:

- In the case of damage to or destruction of the customer's premises due to fire, flood, or other catastrophe, the same service will be reestablished without charge, either at the same or a different location. However, Service Charges will apply to any temporary service installed pending re-establishment of the customer's regular service.
- Moves or changes made at the initiative of the Telephone Company for service reasons.

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-
OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

2. Service Charges - IPP (cont'd)

- c. Service Charges will not apply to the following: (cont'd)
- To provide restoral of service which has been on Temporary Suspension of Service.
 - For initially-requested blocking of calls to 900 and/or 976 Information Services numbers.
 - To change 900 and/or 976 blocking if initiated within 90 days of when 976 service is available in the customer's area.
- d. Either one or a combination of the Service Charges will apply depending on the operations involved to meet the customer's request.
- e. Except where specific charges are quoted in this Tariff, all other equipment, facilities, and wiring will be installed, moved, or changed at cost.
- f. One Service Request Charge (either Initial or Subsequent) applies for each request made for telephone equipment and services to be completed for the same account, at the same premises, at the same time.
- g. Unless otherwise specified, a Service Request Charge - Subsequent applies in addition to any other Non-Recurring charges which may be applicable for telephone equipment or service furnished following the initial service connection.

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-
OWNED PAY TELEPHONE SERVICE, COPTS)

(T)

C. TERMS AND CONDITIONS (cont'd)

2. Service Charges - IPP (cont'd)

- h. A Service Request Charge - Initial is applicable when a telephone number change is made at the customer's request and is not required for the proper operation of the service. This charge is not applicable when telephone number changes are initiated by the Telephone Company.
- i. A Service Request Charge - Subsequent is applicable for a change in name and responsibility.
- j. A Service Request Charge - Subsequent is applicable to subsequent requests for blocking of calls to 900 and 976 Information Services numbers.
- k. A Central Office Line Connection Charge is applicable for connecting an IPP line from each serving central office.
- l. The Records Work Only Charge is applicable for customer initiated requests for changes and/or additions to records only. The charge is waived if any other Service Charge is applicable to the customer's request.
- m. A Records Work Only Charge is applicable for customer requested changes in their listed name or address, or changes in method of billing for services.
- n. A Records Work Only Charge is not applicable to establish or change the customer billing name and/or address, change in responsibility without a change in the listed name.

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

E. PRICES

Description	EXCHANGE RATE CLASSIFICATIONS		
	1	2	3
IPP Line, Per Line	\$16.37	\$20.17	\$26.09

In addition to the above rates, interstate and intrastate End User Common Line (EUCL) charges as filed in Section 4 of Ameritech Operating Companies Tariff F.C.C. No. 2 and Part 21 of this Tariff respectively, shall apply.

Local Usage	Per Call Charge
Local Usage, per Call	\$0.05

Directory Assistance	Per Call Charge
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Local Assistance

Call to the local Directory Assistance number, per Call	\$0.40
Call placed through the "O" Operator, per Call ^{/1/}	\$0.90

/1/ Provided the "O" Operator is not the only route for local Directory Assistance

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-OWNED PAY TELEPHONE SERVICE, COPTS)

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E. PRICES (cont'd)

Long Distance

Call to the Subscriber Area Code
Directory Assistance number, per call \$0.40

Call for Subscriber Area Code Directory
Assistance placed through the "O" Operator, per call^{/1/} \$0.90

/1/ Provided the "O" Operator is not the only route for
Subscriber Area Code Directory Assistance

Service Charges

**Non
Recurring
Charge**

Service Request Charge - Initial, per request \$39.00

Service Request Charge - Subsequent, per request 26.00

C.O. Line Connection Charge, per line 20.00

Records Work Only Charge, per request 17.00

Maintenance of Service Charge, per visit 51.00

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INDIANA BELL
TELEPHONE COMPANY, INC.

Ameritech

Catalog

PART 13

SECTION 2

PART 13 - Public Telephone Services
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OPTIONAL CALL SCREENING SERVICE FOR CUSTOMER OWNED PAY TELEPHONES

COPT Optional Call Screening Service permits the customer to restrict outgoing calls placed through an operator to those which are charged to the called telephone, a third number or a Telephone Company Calling Card number.

This service is available only where facilities permit.

INDIANA BELL
TELEPHONE COMPANY, INC.

Ameritech

Ameritech Catalog

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OPTIONAL CALL SCREENING SERVICE FOR CUSTOMER OWNED PAY TELEPHONES (Cont'd)

	Non-Recurring <u>Price</u>	Monthly <u>Price</u>
Per Exchange Access Line equipped /SEA/	\$15.00	-

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1. INDEPENDENT PAYPHONE PROVIDER SERVICE (Formerly known as CUSTOMER-OWNED PAY TELEPHONE SERVICE, COPTS) (cont'd)

(T)

C. TERMS AND CONDITIONS (cont'd)

2. Service Charges - IPP (cont'd)

- o. A Maintenance of Service Charge applies for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer-provided equipment.
- p. A Maintenance of Service Charge applies for each repair visit to a customer's premises due to trouble in customer premises inside wire as provided in Part 2, Section 2 of this tariff.

D. FEATURES

1. Standard Features

Each line subscribing to IPP Service must subscribe to Touch Tone Calling Service as specified elsewhere in this tariff.

2. Optional Features

The following features may be obtained by the IPP under Terms and Conditions and at Prices specified by the Telephone Company:

- Call Screening Service
- Answer Supervision with Line Side Interface
- Operator Services
- Two-Point Message Telecommunication Service

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CALL DETAIL SERVICE

A. DESCRIPTION

Call Detail Service is a service that is available to Independent Payphone Providers (IPP), also known as Customer Owned Pay Telephone Service (COPTS) providers, which provides usage and billing information on certain calls which originate from their pay telephones. This service provides call detail data on the following types of originating calls:

- five digit code 10XXX access calls;
- seven digit code 950-1XXX or 950-0XXX access calls;
- 500 access calls;
- 800 and 888 access calls;
- 900 access calls

B. DEFINITIONS

Extended Message Record (EMR) Format

A Bellcore standard used widely in the telecommunications industry.

C. TERMS AND CONDITIONS

1. Call Detail Service for all call types may not be available from all company central office switches. All call data technically available from the switch will be provided to the customer in standard Extended Message Record (EMR) format. Special formatting or screening of certain calls or carriers only will require additional programming at additional charges as specified in the Prices section following. Call Detail Service is provided at the customer's request where equipment and facilities are available.
2. This data will be provided to the IPP customer every month on a per telephone number basis in an available medium that is most economically and technically efficient, and agreeable to both parties. Each Telephone number will be designated by it's Automatic Number Identification (ANI).

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CALL DETAIL SERVICE (cont'd)

C. TERMS AND CONDITIONS (cont'd)

3. If the information is provided on Ameritech's media, including Diskette or Magnetic tapes, the media remain the property of Ameritech and are furnished to the customer only on a temporary basis. Magnetic tape density and number of tracks used may vary from time to time.
4. The data will be provided in accordance with standard Bellcore EMR format. Ameritech makes no further guarantees regarding the completeness and/or accuracy of the call detail data provided through EMR format.
5. Unless otherwise specified, the provision and use of this service is subject to the same General Regulations as all other Telecommunications Services, including those specified in Tariff No. 20, Part 2 Section 2.

D. FEATURES

Standard Features

The following data will be provided for each call:

1. the ANI 10 digit originating telephone number
2. connect date;
3. connect time;
4. the 10 digit terminating telephone number;
5. call length (billable time);
6. carrier identification;
7. equal access dialing method (ind-21 EMR format);
8. record type (standard Bellcore EMR record identification);
9. carrier call length (conversation length).

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CALL DETAIL SERVICE (cont'd)

E. PRICES

1. Service Elements

Description	Non Recurring Charge	Month to Month	Monthly Payment	
			Term Payment Plans	
			12 Months	36 Months
Initial network set up-Per account	\$100.00			
per call record		\$.10	\$.07	\$.05

Customer requests which require special formatting or additional programming, including but not limited to those which are different than the standard Bellcore EMR format provided with the service, will be charged at a rate of \$120 per hour. This rate is in addition to the \$100.00 initial non-recurring charge.

2. Payment Plans

• **Term Payment Plans**

Call Detail Service is offered under Month-to-Month as well as , 12 Month and 36 Month Term Payment Plans. Each customer's Term Payment Plan charge becomes fixed at the rate level specified below for the term selected at the time the contract for service is signed and is not subject to Company initiated changes during the contract period.

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CALL DETAIL SERVICE (cont'd)

E. PRICES (cont'd)

3. Termination Charges

In the event of termination of the service provided under the 12 or 36 month Term Payment Plans during the contract period, the customer will be liable for a charge equal to the difference between the month-to-month rate and the contracted per-record rate times the sum of the number of records processed since the start of contract period. This termination charge shall upon any such termination immediately become due and payable in its entirety. This contract termination charge can also be expressed as follows:

$$\begin{aligned} &[(\text{month to month per record rate}) - (\text{Contract, Per record rate})] \\ &\quad \times \text{Number of records} \end{aligned}$$

where the number of records is equal to the sum of all records processed at the lower contracted rate since the start of the contract term.

Termination charges shall not apply whenever a customer selects to upgrade to a Call Detail contract of longer term.

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IPP COIN LINE

A. DESCRIPTION

The IPP Coin Line is an optional exchange access line for use with payphone service. The IPP Coin Line is provided with central office based features and signaling functionality.

B. DEFINITIONS

Coin Rating

A rate obtained from a table entry built into the Traffic Operator Position Switch (TOPS) with which the coin line interfaces in the central office.

Coin Supervision

The capability of recognizing and monitoring coins deposited into the payphone.

Coin Control

The capability of collecting or returning coins deposited into the payphone.

Call Screening

A screening feature that is provided with the Coin Line. This feature prevents toll fraud by restricting originating non-sent paid operator assisted calls to collect, credit card, or third-party billing.

Independent Payphone Provider ("IPP")

The customer of Ameritech Indiana subscribing to the Coin Line.

End User

Consumer making a call from the payphone.

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IPP COIN LINE (cont'd)

C. TERMS AND CONDITIONS

1. Unless otherwise specified, regulations in this Tariff are in addition to those set forth for COPT (IPP) Service in Part 13 Section 2 of the Ameritech Tariff No. 20.
2. The IPP Coin Line offers central office based signaling required to enable coin rating, coin control, and coin supervision. The Coin Line also offers certain call screening (see definition above) designed to prevent fraudulent calls from being placed from the customer's payphone.
3. With the exception of coin sent paid local calls, rates applicable to end users for calls on the IPP Coin Line are specified in Part 9 and Part 11 of the Ameritech Catalog. Coin sent paid local calls will be controlled by the IPP.
4. Coin sent paid intraLATA calls from IPP Coin lines will be carried by Ameritech. Rates applicable to end users for these types of calls are specified in Part 9 of the Ameritech Catalog.
5. All intraLATA operator assisted calls will be handled by Ameritech operator services. Ameritech operator services rates, as specified in Part 11, as well as Ameritech intraLATA toll rates, as specified in Part 9 of the Ameritech Catalog, will apply to end users.
6. Rates applicable to end users for directory assistance calls will be the same as those charged from Ameritech's public and semi-public service.
7. No adjustments to the usage rates charged pursuant to 8 following or any other refund will be made in the event of uncollected initial period or overtime coin charges applicable to end users.
8. The customer shall be responsible for payment of all charges originating from or accepted at this type of service.
9. Coin sent paid revenues collected at the customer's payphone are the property of the customer.

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IPP COIN LINE (cont'd)

C. TERMS AND CONDITIONS (cont'd)

10. Coin sent paid interLATA calls from IPP Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.
11. The IPP Coin Line is available only from appropriately equipped central offices.
12. The customer's terminating equipment must be suitably equipped in order to utilize IPP Coin Line features. Such equipment must meet the interface specifications in the Technical References following.
13. Service charges as shown in Part 3 of the Ameritech Tariff No. 20 and Suburban Zone and Extended Area Services as shown in Part 4 of the Ameritech Tariff No. 20, also apply.
14. Except for the recurring access line and usage rates following, all rates and charges applicable under COPT (IPP) Service (i.e., intraLATA toll, directory assistance, etc.) will apply to the customer.

D. TECHNICAL REFERENCES

Subject

Technical Reference

Ameritech Coin Line Interface

AM-TR-NIS-000095

The Technical Reference can be obtained from:
Assistant Manager, Information Management
Ameritech Services, Inc.
2000 W. Ameritech Center Drive, 3A43E
Hoffman Estates, IL 60196

PART 13 - Public Telephone Services
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IPP COIN LINE (cont'd)

E. PRICES

1. **Service Elements**

Description
/Billing Code/

EXCHANGE RATE CLASSIFICATIONS

1

2

3

IPP Coin Line, each

\$23.57

\$27.37

\$33.29

2. **Other Applicable Charges and Payments**

In addition to the above rates, interstate and intrastate End User Common Line (EUCL) charges as filed in Section 4 of Ameritech Operating Companies Tariff F.C.C. No. 2 and Part 21 of Ameritech IURC Tariff No. 20, respectively, shall apply.

Local Usage
Per Call

Per Call Charge

\$.05

Tariff

1st Revised Sheet No.1

PART 13 - Public Telephone Services
SECTION 2 - Independent Payphone Provider
Service

Cancels

Original Sheet No. 1

INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE

(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

(C)

A. DESCRIPTION

ACCESS LINE - IPP SERVICE

A business one-party, measured-rate, central office exchange access line, including Touch Tone, which provides outgoing and incoming calling to be used with a customer-owned, coin-operated telephone set.

DIRECTORY ASSISTANCE SERVICE - IPP SERVICE

Directory Assistance Service provides the user of an IPP access line with telephone numbers available from the Company's Directory Assistance records.

INTERZONE MESSAGES - IPP SERVICE

Interzone Messages include all calls from an IPP access line that are completed to a called party within twenty (20) miles in another zone of the same district exchange and not within the local calling area of the calling party as specified in Part 4, Section 2 of this tariff.

LINE CONNECTION CHARGE - IPP SERVICE

The charge for performing all or part of the operations associated with the connection of an IPP access line.

LINE REARRANGEMENT CHARGE - IPP SERVICE

The charge for performing central office type work.

LOCAL MESSAGES - IPP SERVICE

Local Messages include all calls from an IPP access line completed to a called party in the same exchange or zone or other nearby exchanges or zones within the calling party's Local Calling Area, as specified in Part 4, Section 1 of this tariff.

(C)

Issued under authority of 1991 PA 179 as amended by 1995 PA 216

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By Gail F. Torreano, Vice President - State and Federal Government
Detroit, Michigan

MICHIGAN BELL
TELEPHONE COMPANY
TARIFF M.P.S.C. NO. 20R

Ameritech

PART 13

SECTION 2

Tariff

1st Revised Sheet No.2

PART 13 - Public Telephone Services
SECTION 2 - Independent Payphone Provider
Service

Cancels

Original Sheet No. 2

INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE

(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

(C)

A. DESCRIPTION (cont'd)

MESSAGE TOLL SERVICE - IPP SERVICE

Message Toll Service is furnished or made available by the Michigan Bell Telephone Company and Concurring Carriers over facilities wholly within or partly within and partly outside the State of Michigan, between two or more points within the State of Michigan where the respective rate centers of such points also are located in said state, Rates are based on mileage as specified in Part 9 Section 2 of this tariff.

MISCELLANEOUS SERVICE CHARGE - IPP SERVICE

The charge for performing miscellaneous service at the customer's request as specified in the Terms and Conditions section of this tariff.

OTHER OPERATOR SERVICES - IPP SERVICE

Operator Assisted Calls, other than Directory Assistance calls, are not regulated and will be charged at the applicable Company prices.

RESTORAL OF SERVICE CHARGE - IPP SERVICE

The charge to restore an IPP line which has been discontinued by the Company for nonpayment provided the service has not been disconnected.

(C)

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Detroit, Michigan

Tariff

1st Revised Sheet No. 3

Cancels

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PART 13 - Public Telephone Services
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INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE

(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

(C)

B. TERMS AND CONDITIONS

The General Regulations and Terms and Conditions of the Telephone Company apply to Message Toll Service, in addition to the Terms and Conditions included in this Part.

ACCESS LINE - IPP SERVICE

1. IPP Service is the only service available for use with customer-owned, coin-operated telephone sets.
2. IPP Service will be provided only where facilities are available.
3. Intrastate, intraLATA, communications may be resold or shared by the customer when used with IPP Service. The total call charge to a user for a resold call must be collected from the user by the customer.
4. The customer shall be solely responsible for provision installation, operation, and maintenance of the IPP set and for all aspects of business relations with its users concerning operation of, and service difficulties associated with use of the IPP set, including refunds.
5. Customer provided equipment may be used with IPP Service subject to Part 68 of the FCC's Rules and Regulations, and the provisions of the Company's tariffs.
6. The customer assumes sole responsibility for compliance with all local, state, and federal regulations governing the provision and use of IPP sets. The IPP set shall comply with those requirements.
7. The company is not responsible for malfunctions of IPP sets or other customer-owned equipment, or for misdirected calls, disconnects or other service problems caused by the use of customer-owned equipment.

(C)

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Detroit, Michigan

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Cancels
Original Sheet No. 4

INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE
(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

(C)

B. TERMS AND CONDITIONS (cont'd)

ACCESS LINE - IPP SERVICE (cont'd)

8. The customer shall prominently display at each IPP set the name of the owner or agent responsible for the service and the procedure for reporting service difficulties and obtaining coin refunds.
9. IPP Service is not provided on a foreign telephone basis.
10. Where an IPP line has additional jacks or other arrangements that could be used for the connection of an extension telephone set, the customer must prominently display at the IPP set location a sign to advise users that an extension telephone may be connected and that the conversation may be heard by others. This requirement is waived if arrangements are made to automatically prevent a third party from listening on an extension telephone.
11. Except as specified herein, regulations and Terms and Conditions applicable elsewhere in the Company's tariffs for regular business service are applicable to IPP Service.

(C)

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Detroit, Michigan

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INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE
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B. TERMS AND CONDITIONS (cont'd)

LINE CONNECTION CHARGE - IPP SERVICE

1. Line Connection Charge applies separately for each IPP line that is:
 - a) Transferred from one building to another building.
 - b) Moved with a customer's portable structure containing the line(s).
 - c) Transferred from one premises (i.e., one contiguous portion of a building occupied by a customer) to another premises in the same building, e.g., one office or suite of offices to another office or suite of offices.
 - d) Moved when the telephone equipment at a new location is established prior to disconnection of the old location or discontinued at the old location prior to establishment at the new location.
 - e) Connected from the serving central office including provisioning of a Network Interface (NI).
 - f) Connected between the general distribution cable terminals serving different premises in the same building or serving different buildings on the customer's same continuous property.
 - g) Changed from a business, coin, or semipublic line to an IPP line.
 - h) Moved when a building cable terminal is moved to a different location in the same building.
 - i) Restored to service after having been disconnected by the Company for nonpayment.
2. Line Connection Charge is applicable for each single span of aerial Service drop wire or equivalent underground entrance facilities that are rearranged.

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Detroit, Michigan

Tariff

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INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE
(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

B. TERMS AND CONDITIONS (cont'd)

LINE REARRANGEMENT CHARGE - IPP SERVICE

Line Rearrangement Charge is applicable for each change in telephone number made at the customer's request.

MISCELLANEOUS SERVICE CHARGE - IPP SERVICE

1. One charge covers all miscellaneous services performed at the same time for each separately billed IPP Service.
2. Miscellaneous Services covered by this charge include, but are not limited to, the following:
 - a) Change from published to unpublished listing.
 - b) Addition or change in directory listings.
 - c) Change in responsibility for payment for service not involving a listing change except cases involving
 - * Establishment or termination of receivership
 - * Addition to, or withdrawal from membership in a partnership or corporation.
 - d) Customer requested change in customer records except for
 - * Discontinuance of a listing
 - * Change of listing due to a legal name change
 - * Change in customer billing address.

RESTORAL OF SERVICE CHARGE - IPP SERVICE

The Restoral of Service Charge applies separately for each IPP line requiring restoration.

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Detroit, Michigan

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INDEPENDENT PAYPHONE PROVIDER (IPP) SERVICE

(Formerly CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE - COCOTS)

B. TERMS AND CONDITIONS (cont'd)

DIRECTORY ASSISTANCE SERVICE - IPP SERVICE

1. Information that a customer has requested not be made available will not be provided.
2. The Directory Assistance operator will provide telephone numbers or other information as noted in the Description preceding for a maximum of three number requests per call.
3. Charges specified in the rates section following apply for Directory Assistance calls within the customer's home numbering plan area when the number of calls exceed the monthly allowance for that IPP set as specified in 4. following. Charges do not apply to Directory Assistance calls for numbers outside of the customer's home numbering plan.
4. An allowance of 20 Directory Assistance calls (not transferable) per month is provided for each line at no additional charge.
5. When an IPP end user places a call to Directory Assistance Service via another Company operator, the Directory Assistance Service charge applies but the unregulated Assisted Call Charge does not apply. The call allowance does not apply.
6. When an IPP end user requests that the Directory Assistance Service charge be billed to a Third party or Credit (Calling) Card, the unregulated Assisted Call Charge for Stations calls also applies. The call allowance does not apply.

INTERZONE MESSAGES - IPP SERVICE

When an interzone call begins during one rate (discount) period and ends during another, the rate in effect at the time the call is established applies to the entire call.

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